



JUSTWARE | PROBATION & PAROLE

Software that empowers justice

Probation and parole agencies serve vital roles in our society. Whether you are a probation officer, parole officer, or staff, you strengthen the community by helping offenders become law-abiding citizens. You meet and establish relationships with these individuals. You help them find job training or treatment programs. You help the courts by investigating backgrounds, recommending sentences, or testifying. You collect a dizzying array of fines and allocate them to multiple accounts. Because of current justice trends, you often find your workload increasing but without a corresponding increase in resources.

At New Dawn Technologies, we recognize your responsibilities and have created a software solution specifically for you. JustWare | Probation & Parole represents over a decade of software development and justice industry knowledge. All functionality and design was directed by the input and feedback of our justice customers from around the country.

Whether you work with adult or juvenile offenders, JustWare will assist. JustWare organizes all of a case's related information—including charges, pleas, case notes, witnesses, involved agencies, contact information, documents, court dates, and more—in one place. You can use it to compile statistics, generate documents, manage financials, create reports, and control user access.

Automation Tools

JustWare will simplify, or completely eliminate, many of your repetitive tasks. A few of JustWare's automation tools include:

- **Enter-it-Once Efficiency**—Track essential name and case information for any number of people. Assign multiple roles to each name and party record in your database without ever retyping contact or identifying information.
- **Financials**—Accept full and partial payments; allow payment plans; track fees; print receipts and vouchers; and more.
- **Business Rules**—Allow business rules to automate your tasks. For example, you can assess your monthly probation fee for all active probationers at a certain time each month or have an appointment letter auto-generate when you schedule an appointment.
- **Automated Document Generation**—Generate appointment letters, termination letters, warrants, terms/conditions of probation, and more using your existing templates and automatically populating them with information stored in JustWare.



Partner with New Dawn

New Dawn creates software exclusively for the justice community, enabling us to focus on and meet the unique needs of your agency. We quickly incorporate new technologies and adhere to and help develop national case management standards in order to ensure that our software is the best on the market.

Software, however, is only one piece of a successful implementation. Skilled project management, quality training, and continued service are all critical components and fundamental to how we create a long-lasting relationship with your office. Further, our high employee retention allows you to utilize the knowledge and experience gained over the years by our project and support teams.

New Dawn's notable 98 percent customer retention rate is due to both the power of our software and the quality of our service. New Dawn is distinguished for its friendly and customer-focused professional services, some of which include:

- **Customer-designed solutions, including the opportunity to submit enhancement requests**
- **Free version upgrades**
- **Customer assistance via toll-free phone, email, or remote access**
- **Data conversions**
- **Data sharing between justice agencies**
- **Experienced project management**
- **Extensive & ongoing training**
- **Hosted solutions**

Intuitive Design

JustWare | Probation capitalizes on features familiar to computer users today. Its intuitive design eases your transition to JustWare and minimizes training.

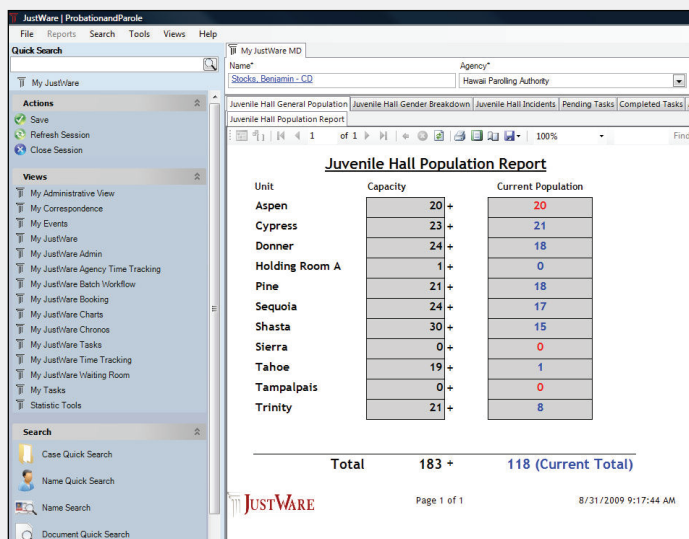
- **My JustWare Start Page**—View up-to-date information on start up with a fully customizable My JustWare page that can include personal and team calendars, graphs, charts, and reports.
- **Virtual Filing Cabinet**—Store your documents, images, video, email correspondence, and other files electronically, with the appropriate cases.
- **Integrated Reporting**—Create customized reports for the data you want (e.g., monthly statistics; probationer service reports; financial data). Reports automatically hyperlink to the names and cases listed in them.
- **Tabbed Browsing**—Leave multiple cases open and navigate quickly between them.
- **Quick Search**—Access cases, names, and documents quickly. Search using whatever information you have, including partial names, ID numbers, addresses, and phone numbers.

Innovative Technologies

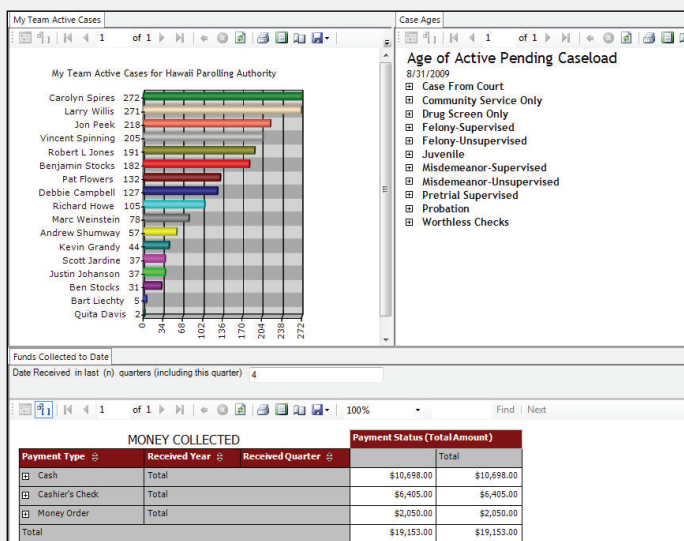
JustWare gives you all the advantages of an off-the-shelf program—including regular releases, a rapid response support team, and a nationwide user base of your peers—with all the flexibility and state-of-the-art technologies of a custom-developed application.

Here are some key terms to remember about JustWare:

- **Microsoft .NET Framework**—enables JustWare to use Microsoft's latest technologies.
- **XML-based Client Environment**—allows you to configure your screens without our assistance.
- **N-Tiered**—easily incorporates new technologies.
- **Scalable Database**—sized to meet the needs of your agency, whether large or small.
- **Service-Oriented Architecture**—allows you to exchange data easily with other organizations.
- **Web Services**—enables flexible, secure, and reliable data exchange.



Use JustWare to determine all your statistical information.



Create graphical and navigable dashboards for your agency and view them directly within JustWare.

1.877.JUSTWARE

www.justware.com



Court



Prosecutor



Probation & Parole



Municipal Court



Pretrial Services



Public & Legal Defender

About New Dawn: New Dawn Technologies provides justice software, training, support, and services for thousands of justice professionals including courts, prosecutors, probation, parole, pretrial services, and public defenders. New Dawn's supplementary products combine with JustWare to further your goals: JusticeBroker for data sharing, and JusticeWebview for data viewing.

Contact us today to schedule an online demo!

 **New Dawn**
TECHNOLOGY SMART. COMMUNITY STRONG.

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